



In order to enable the most comprehensive support we signpost to a variety of appropriate organisations. These include:-



Luton All Womens Centre

... and many more

## ▶▶ HEADWAY Luton

*moving forwards together...*

Headway Luton is a voluntary organisation and a company limited by guarantee, governed by a membership-elected Board of Trustees and staffed by experienced, qualified personnel and trained volunteers

UK Registered Charity: 1080775

UK Registered Company: 3917437

Affiliated to Headway UK, the brain injury association.

For further information:

[www.headwayluton.com](http://www.headwayluton.com)

### Contact Details

Email:-



[enquiries@headwayluton.com](mailto:enquiries@headwayluton.com)

Telephone:

Office / FAX : **01582 876729**

Community Support & Referrals:  
**01582 876729**

Centre Service: **01582 454173**

Headway UK Helpline: **08088002244**

Visits: **by appointment only please**

49 - 53 Alma Street, LU1 2PL

## ▶▶ HEADWAY Luton

*moving forwards together...*

# Community Services

*... supporting people with an acquired brain injury*



Headway Luton Alma Street Centre  
49 - 53 Alma Street, LU1 2PL

Supported by:-



Clinical Commissioning Group

## Community Support Services:



Our Community Support services are fully supported by the NHS Luton Clinical Commissioning Group (LCCG) to meet the holistic needs of the residents of Luton who have an acquired brain injury, their family members and/or carers.

We can freely provide you with a wide range of professional services to help you, whether you have just been discharged from hospital, or if your acquired brain injury happened some time ago but is now having an adverse effect on your life and/or possibly causing your family to have concerns.

Our bespoke services include:

- Full assessment of your individual and holistic needs
- Re-ablement following discharge from hospital

- Advice and information regarding Acquired Brain Injury (ABI)
- Benefit advice and appeals
- ABI related medical appointment support
- Signposting to other health related services
- Crisis intervention – home visits, telephone contact and UK Helpline
- Support for independent living
- Carers support and monthly meetings, advice and ABI training
- Transitional support to move forward with your life
- Signposting to ABI experienced legal support
- Access to Centre services\* aiming to improve self-confidence, personal skills, social integration (see Centre services for full details)

\*please note: charges apply for Centre attendance but these are often funded by a direct payment from your local authority, subject to eligibility. This will be fully explained at the first meeting.

We are happy to hear from any individual with an ABI , family members and/or carers, and we accept referrals from G.P's, health agencies or voluntary organisations.

We have no upper age limit and welcome all enquiries from our diverse range of local communities.

Simply contact us by:

Telephone: **01582 876729** Office hours:  
8.30am – 4pm Monday to Friday

Or email: [enquiries@headwayluton.com](mailto:enquiries@headwayluton.com)

We aim to respond to all enquiries within two working days.

If you live in the Luton area and feel you would like our support you may choose to discuss your needs with the Community Support Manager either by arranging an appointment for a home visit or a meeting at our main Centre in Alma Street, Luton.

If you reside outside of Luton we cannot offer home visits but you may also access our Community Support by making an appointment to visit us at our main Centre.

Please be assured that we have strict confidentiality and data protection policies and these will be observed at all times. We will never share any information you provide to any other individual or party without your prior permission.

Together, we hope to help you move forward with your life.

We look forward to meeting you....

Lynne Atkins – Community Support Manager